





## SHORT COMMUNICATION

## Smartphone use and loneliness in life transitions: A biopsychosocial perspective

AFROUZ BEHBOUDI<sup>1</sup>, RAJNA KNEZ<sup>1</sup>, KARL ANDERSSON<sup>1,2,3</sup> ,  
MARGARETHA LARSSON<sup>1</sup> , MIA BERGLUND<sup>1</sup>, CECILIA ÅBERG<sup>1</sup>,  
KATARINA EJESKÄR<sup>1</sup>, SAKARI SUOMINEN<sup>1,4,5</sup>, DAWN HOLFORD<sup>6</sup> ,  
OONAGH O'BRIEN<sup>7</sup> & GIANLUCA TOGNON<sup>1,8</sup> 

<sup>1</sup>Institution of Health Sciences, University of Skövde, Skövde, Sweden, <sup>2</sup>Skillsta Teknik Design och Kvalitet AB, Uppsala, Sweden, <sup>3</sup>Institution for Immunology, Genetics, and Pathology Uppsala University, Uppsala, Sweden, <sup>4</sup>Department of Public Health, University of Turku, Turku, Finland, <sup>5</sup>The Wellbeing Services County of Southwest Finland, <sup>6</sup>School of Psychological Science, University of Bristol, Bristol, UK, <sup>7</sup>Department of Computer Science, Munster Technological University, Cork, Ireland, <sup>8</sup>The Food Scientist AB, Gothenburg, Sweden

### Abstract

Major life transitions, such as entering the workforce or retirement, often disrupt social ties and increase the risk of involuntary loneliness and social isolation. Smartphone use as a coping strategy during these periods is complex, but particularly relevant for young and older adults, who are especially vulnerable. While smartphones can facilitate social connection, they also carry a substantial risk of problematic use, which has been linked to reduced offline interaction, anxiety, and depression. Clear age-related patterns emerge: young adults more often rely on impulsivity-driven coping (e.g., disordered eating or substance misuse), whereas in older adults, digital engagement more frequently intersects with health-related vulnerabilities, including sleep disturbances, cognitive decline, and gut–brain interactions. Developing a comprehensive biopsychosocial model that integrates biological (e.g., gut microbiota diversity and metabolic markers), psychological (e.g., stress and emotion regulation), and social (e.g., relationships and daily routines) levels of analysis would help distinguish protective from risky digital use. Such an approach could also enable earlier identification of at-risk individuals and support the development of tailored, age-sensitive prevention and intervention strategies during major life transitions.

**Keywords:** *involuntary loneliness, social isolation, smartphone addiction, biopsychosocial framework, young individuals, older individuals*

A major life transition is a significant change in a person's role, routine, identity or circumstances that requires emotional, psychological, social or practical adjustment for the person over time. A major life transition may be the beginning of a new phase of a person's life that reshapes how they live; it may bring new responsibilities or expectations, it may be planned or unplanned and can be positive, negative or mixed in terms of impact [1]. Examples of major life transitions could be entering the workforce, becoming unemployed, retiring, becoming a parent

or divorcing. Life transitions often lead to increased stress and anxiety [2]. They can disrupt social connections, which can create a risk of social isolation and loneliness [3,4]. Involuntary loneliness is a subjective negative feeling linked to and arising from lacking desired social relationships and can negatively affect mental and physical health [5,6]. Social isolation refers to the objective absence of social interactions, which may not be harmful when chosen voluntarily. Both involuntary loneliness and social isolation are increasingly reported as threats to health

Correspondence: Gianluca Tognon, University of Skövde, School of Health Sciences, Högskolevägen 1, Skövde, 541 28, Sweden. E-mail: gianluca.tognon@his.se

Date received 2 December 2024; reviewed 7 January 2026; accepted 12 January 2026

© Author(s) 2026

Article reuse guidelines: [sagepub.com/journals-permissions](https://sagepub.com/journals-permissions)

DOI: 10.1177/14034948261418846

[journals.sagepub.com/home/sjp](https://journals.sagepub.com/home/sjp)



for which there are no supports, impacting large numbers of young and older adults [7]. It is therefore important to examine if and how life transitions shape involuntary loneliness and social isolation, and whether particular coping mechanisms can mitigate or worsen their effects.

Longitudinal research validating life-course frameworks revealed that technology use frequency is a behaviour that changes and is influenced by the social roles encountered during the transition to adulthood [8]. Other recent studies indicate that life transitions play a role in determining whether digital engagement is problematic or purposeful [9]. In this article, we plan to focus specifically on young and older adults and their smartphone use, since they are the groups most at risk of involuntary loneliness and social isolation.

Smartphones may serve as an information and entertainment source, but may also be used as a coping mechanism for loneliness; however, dependence on digital interactions to address loneliness or isolation can potentially increase loneliness and problematic use [10,11]. Problematic patterns of smartphone use [12] are often associated with reduced offline communication, sleep disruption, anxiety and depression; problematic smartphone use is often linked to heavy engagement with social media, messaging apps and short-video platforms [13].

Among young adults, the prevalence of problematic smartphone use represents a growing public health concern [14-16], with social anxiety representing a major risk factor [17,18]. In addition, young adults are more likely to use smartphones for social networking, entertainment and academic work. This increases the risk of overuse, which can worsen stressors such as the transition from school to work, reduced physical activity, less face-to-face interaction and a lack of nurturing physical contact [19]. Studies on older adults' smartphone use during major life transitions show a lower but increasing prevalence of problematic use, with distinct psychosocial predictors such as boredom, cognitive decline and poor family dynamics [20]. Older adults typically report lower levels of dependence than young adults. Fear of missing out, while present, appears not to influence older adults' behavior as much: boredom often plays a stronger role in predicting their digital engagement [21]. Older adults often use smartphones to stay connected with family and friends during transitions like retirement [22].

The relationship between smartphone use, involuntary loneliness and social isolation is complex and may vary across age groups. Among young adults, current evidence does not establish a clear causal link between loneliness and problematic smartphone use [23]. In contrast, among older adults, smartphone use (or

broader communication technology use) is more often associated with a reduced risk of loneliness and improved social connection, particularly among those who are frail or socially isolated [24]. An under-researched aspect concerns the link between problematic smartphone use and maladaptive coping mechanisms during transitions. Periods of vulnerability increase susceptibility to unhealthy behaviours such as eating disorders, preference for calorie-dense foods and alcohol misuse [25]. These behaviours often begin as coping strategies linked to transitions such as entering or leaving working life [26] or, in older adults, retirement, bereavement or declining health. Smartphones may reinforce these coping strategies through pathways including poor emotion regulation, impulsivity, low self-esteem, depression, anxiety, sleep disturbances, musculoskeletal problems, reduced physical activity and even other addictions such as gambling [7,27]. In older populations, smartphone addiction has been shown to co-occur with poorer sleep quality, elevated depressive symptoms and anxiety [28]. Notably, among smartphone owners, higher health literacy and stronger social support appear to moderate the risk of frailty [29]. These behaviours can reinforce one another, creating biopsychosocial feedback loops that alter reward and aversion processing in the brain [30]. We suggest that this feedback loop may manifest differently across age groups: in young adults, primarily through impulsive or emotion-driven behaviours; in older adults, more through compounded health decline, social isolation and cognitive risk, with partial overlap in underlying mechanisms (e.g. emotion regulation, sleep quality).

Despite growing research in this field, we argue there is still a need to develop a comprehensive biopsychosocial model to guide and facilitate the study of smartphone use in life transitions and its impact across age groups. This model should address three levels: biological (e.g. neuroendocrine and metabolic markers, cardiovascular indicators, gut health), psychological (stress, loneliness) and social (relationships, routines). It would be useful to investigate the links between, for example, smartphone use (either healthy or problematic) and gut microbiota diversity [31] or the overlap with other addictions, while taking into consideration other crucial aspects such as the interaction with other biological, psychological and social aspects. It can also help identify when smartphone use poses risks versus when it supports coping and reveal feedback loops that exacerbate vulnerabilities during transitions.

In conclusion, the interplay between smartphone use, loneliness and maladaptive coping during life transitions across age groups highlights the need for a biopsychosocial perspective that accounts for

age-related differences in vulnerabilities, coping strategies and health outcomes. Among young adults, problematic smartphone use often reflects impulsivity-driven coping (e.g. disordered eating, substance misuse), whereas in older adults, digital engagement more often intersects with existing health vulnerabilities, such as sleep disturbances, musculoskeletal complications and gut–brain interactions [25]. Smartphones can therefore both mitigate and exacerbate involuntary loneliness, supporting social connections in some contexts, while promoting problematic use in others [32]. Applying a biopsychosocial framework may help distinguish protective from risky patterns of use, enabling early identification of at-risk individuals and informing tailored, age-sensitive prevention and intervention strategies.

### Declaration of conflicting interests

The authors declared no potential conflicts of interest with respect to the research, authorship and/or publication of this article.

### Funding

The authors received no financial support for the research, authorship and/or publication of this article.

### ORCID iDs

Karl Andersson  <https://orcid.org/0000-0001-9141-9242>

Margaretha Larsson  <https://orcid.org/0000-0001-7368-953X>

Dawn Holford  <https://orcid.org/0000-0002-6392-3991>

Gianluca Tognon  <https://orcid.org/0000-0001-7997-7313>

### References

- [1] Fegert J, Gottschalk G, Schneider R, et al. Navigating life transitions and mental wellbeing in the digital age: a call for stakeholders to embrace innovation and collaboration. *Child Adolesc Psychiatry Ment Health* 2025;19:67.
- [2] Barnett I, Guell C and Ogilvie D. The experience of physical activity and the transition to retirement: a systematic review and integrative synthesis of qualitative and quantitative evidence. *Int J Behav Nutr Phys Act* 2012;9:97.
- [3] Barnett I, van Sluijs EM and Ogilvie D. Physical activity and transitioning to retirement: a systematic review. *Am J Prev Med* 2012;43:329–36.
- [4] Dinan TG and Cryan JF. The microbiome-gut-brain axis in health and disease. *Gastroenterol Clin North Am* 2017;46:77–89.
- [5] Edberg AK and Bolmsjö I. Exploring existential loneliness among frail older people as a basis for an intervention: protocol for the development phase of the LONE study. *JMIR Res Protoc* 2019;8:e13607.
- [6] Holt-Lunstad J. Social connection as a critical factor for mental and physical health: evidence, trends, challenges, and future implications. *World Psychiatry* 2024;23:312–32.
- [7] World Health Organization. Social isolation and loneliness [Internet], <https://www.who.int/teams/social-determinants-of-health/demographic-change-and-healthy-ageing/social-isolation-and-loneliness> (2025, accessed 28 January 2026).
- [8] Mollborn S, Fomby P, Goode J, et al. A life course framework for understanding digital technology use in the transition to adulthood. *Adv Life Course Res* 2020;47:100379.
- [9] Benvenuti M, Rocha H, Dimas I, et al. How life transitions influence people's use of the internet: a clustering approach. Computational science and its applications – ICCSA 2022 workshops: Malaga, Spain, 4–7 July 2022, Proceedings, Part II.
- [10] Guarnera J, Yuen E and Macpherson H. The impact of loneliness and social isolation on cognitive aging: a narrative review. *J Alzheimers Dis Rep* 2023;7:699–714.
- [11] Hagani N, Clare PJ, Luo M, et al. Effect of retirement on loneliness: a longitudinal comparative analysis across Australia, China and the USA. *J Epidemiol Community Health* 2024;78:602–08.
- [12] Park J and Park M. Smartphone use patterns and problematic smartphone use among preschool children. *PLoS One* 2021;16:e0244276.
- [13] Giansanti D. Smartphone addiction in youth: a narrative review of systematic evidence and emerging strategies. *Psychiatry Int* 2025;6:118.
- [14] Herchenroeder L, Post SM, Stock ML, et al. Loneliness and alcohol-related problems among college students who report binge drinking behavior: the moderating role of food and alcohol disturbance. *Int J Environ Res Public Health* 2022;19:13954.
- [15] Jaud J, Görig T, Konkel T, et al. Loneliness in university students during two transitions: a mixed methods approach including biographical mapping. *Int J Environ Res Public Health* 2023;20:3334.
- [16] Khalaf AM, Alubied AA and Rifaey AA. The impact of social media on the mental health of adolescents and young adults: a systematic review. *Cureus* 2023;15:e42990.
- [17] Li Y, Li G, Liu L, et al. Correlations between mobile phone addiction and anxiety, depression, impulsivity, and poor sleep quality among college students: a systematic review and meta-analysis. *J Behav Addict* 2020;9:551–71.
- [18] Martinotti G, Vilella C, Di Thiene D, et al. Problematic mobile phone use in adolescence: a cross-sectional study. *J Public Health* 2011;19:545–51.
- [19] Matar Boumosleh J and Jaalouk D. Depression, anxiety, and smartphone addiction in university students- a cross sectional study. *PLoS One* 2017;12:e0182239.
- [20] Matud MP, Diaz A, Bethencourt JM, et al. Stress and psychological distress in emerging adulthood: a gender analysis. *J Clin Med* 2020;9:2859.
- [21] Nawaz S. Distinguishing between effectual, ineffectual, and problematic smartphone use: a comprehensive review and conceptual pathways model for future research. *Comput Hum Behav Rep* 2024;14:100424.
- [22] Morrison B, Coventry L and Briggs P. Technological change in the retirement transition and the implications for cybersecurity vulnerability in older adults. *Front Psychol* 2020;11:623.
- [23] Perlman D and Peplau LA. Toward a social psychology of loneliness. In Gilmour R and Duck S (eds) *Personal relationships in disorder*. London: Academic Press, 1981, pp.31–56.
- [24] Huang J, Ssempala R and Wang Z. The role of ICT use in reducing social isolation among older adults during the COVID-19 pandemic: evidence from frail and healthy older adults in Sakai City, Japan. *BMC Public Health* 2025;25:2284.

- [25] Ratan ZA, Parrish AM, Zaman SB, et al. Smartphone addiction and associated health outcomes in adult populations: a systematic review. *Int J Environ Res Public Health* 2021;18:12257.
- [26] Schaap R, de Wind A, Coenen P, et al. The effects of exit from work on health across different socioeconomic groups: a systematic literature review. *Soc Sci Med* 2018;198:36–45.
- [27] Wacks Y and Weinstein AM. Excessive smartphone use is associated with health problems in adolescents and young adults. *Front Psychiatry* 2021;12:669042.
- [28] Lai HJ, Mei X, Huang SJ, et al. The relationship between smartphone addiction and sleep quality in older adults: the mediating role of loneliness and depression. *BMC Nursing* 2025;24:253.
- [29] Yi J, Yoon JY, Won C, et al. The roles of health literacy and social support in the association between smartphone ownership and frailty in older adults: a moderated mediation model. *BMC Public Health* 2024;24:1064.
- [30] Xue B, Head J and McMunn A. The impact of retirement on cardiovascular disease and its risk factors: a systematic review of longitudinal studies. *Gerontologist* 2020;60:e367–77.
- [31] Zhu Z, Zhang J, Yuan G, et al. Association between mobile phone addiction, sleep disorder and the gut microbiota: a short-term prospective observational study. *Front Microbiol* 2023;14:1323116.
- [32] Stockwell S, Stubbs B, Jackson S, et al. Internet use, social isolation and loneliness in older adults. *Ageing Soc* 2020;41:1–24.