

**THE FUTURE SWEDISH SHOP-FLOOR OPERATOR
- INTERVIEWS WITH PRODUCTION MANAGERS**

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Abstract: This paper is based on a study in which production and HR managers at six Swedish manufacturing industries have been interviewed about the role of the shop-floor operator, taking off in today's situation in trying to identify the future one. As well as the production methods and the machines etc. in the production system continuously evolve, so does the environment of the shop-floor operator. Increasing complexity in the production systems raises demands on the operators' ability to handle ICT-tools to gain decision support and knowledge needed in the future shop-floor environment.

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